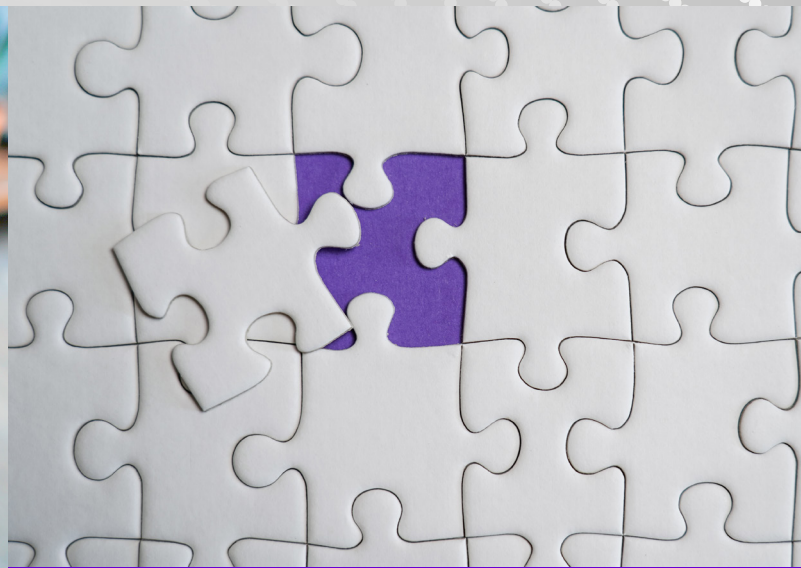


# Operator Connect

Powering Microsoft Teams Telephony







# Streamline Microsoft Teams calling capabilities

We understand the need for integrated solutions to support your business communications, with Microsoft Teams increasingly becoming a key component of the unified communications landscape.

This is why Gamma is part of Operator Connect, a new operator-managed service from Microsoft designed to enable best-in-class seamless and integrated PSTN calling to your Microsoft Teams environment.

Operator Connect from Gamma helps you streamline calling capabilities for your Teams users, enhancing productivity and maximising value.

## Operator Connect

### The simple way to add voice calling to Microsoft Teams

Operator Connect is a quick and easy way for businesses to utilise voice capability within Microsoft Teams.

Operators are hand-picked by Microsoft based on their network and operator credentials and, as one of the UK's leading business telecoms providers, Gamma has been selected to be part of the Operator Connect programme.



\* Microsoft Azure Peering Service



# Why you need Operator Connect

The same seamless end user experience as  
Calling Plans and Direct Routing



## Simplified provisioning and management

You don't need to be an expert; the Microsoft Teams Admin Centre provides a simplified management process allowing you to assign telephone numbers to users.

Simply select Gamma as your operator, provision users and assign phone numbers from the Teams admin centre.



## Save on infrastructure expenditure

Enjoy a complete cloud service with no hardware costs or management. Manage call control in the cloud with additional Teams functionality and reliable business continuity - managing calls in the Gamma network so you never miss a call.

Benefit from direct peering between Gamma and Azure to enhance resilience, performance and provide Quality of Service.



## Superior Support

Delivering carrier grade reliability and support with direct alignment to the Operator Excellence Programme from Microsoft that ensures Gamma retains the accreditation and expertise required by staff to deploy and maintain Microsoft services.

### We work with

organisations that want cloud-based telephony as an intrinsic part of their Microsoft Teams strategy

### You want to

select your preferred partner for enterprise-grade voice

### It allows you to

enable a globally-trusted unified communications and collaboration experience for your teams and customers



### How do we do that?

We help organisations to confidently select the best solutions and services for their requirements by offering a choice of telephony enablement routes

# Why we're different

Innovative voice services  
unique to Gamma

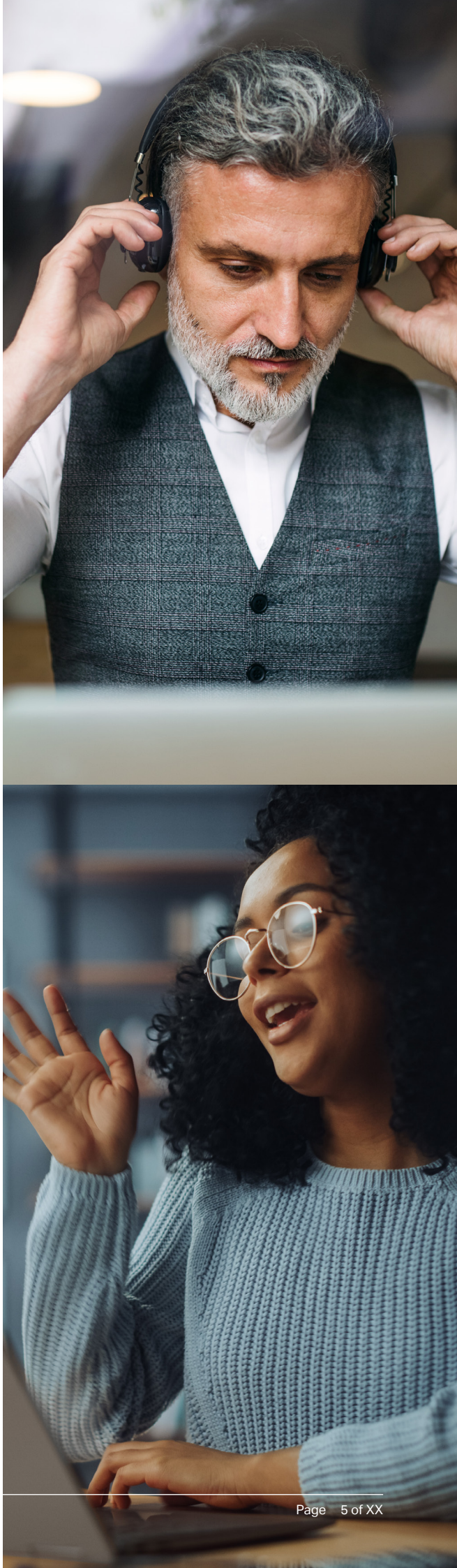
## Take a look at what we offer

- Enhanced Microsoft Teams calling capabilities
- Carrier-grade, cloud-based resilience through Gamma's SIP Trunk Call Manager for full control of all your inbound numbers
- Native fraud management capability to protect against toll fraud
- Free calls (Terms apply: 2,000 geo minutes and 2,000 mobile minutes)
- Non-Geographic Number termination

## Why Gamma for Operator Connect?

- Deep integration with Microsoft, including networking, provisioning, management, reporting APIs and Teams portal integration, providing a simple and reliable way to enable calling
- 15 years as Microsoft Unified Communications specialists
- Over 20 years experience in delivering cloud-first communications services
- The No. 1 SIP provider in the UK \*\*
- 34% of UK market share for SIP services\*\*
- Accredited provider across a number of public sector purchasing frameworks
- We own and operate our own carbon neutral network, supporting over six million business users in the UK
- Full control of our network enables us to deliver services more efficiently while offering high levels of automation and a governance structure

\*\* Overall market. Source: Cloud Communications Market Report, Cavell, United Kingdom Q2 2021





# Our customers

We work with many top brands, businesses and organisations across all UK industries and business sectors, including large corporates, banks and financial institutions, retailers, construction companies, estate agents, government departments and authorities, healthcare and education establishments and many small to medium businesses.



# Our accreditations

Many of our customers demand that we have in place the appropriate certifications to recognised standards, particularly those in the public sector and industries where communications and information are mission critical. These independently audited certifications demonstrate our commitment to driving for the highest quality of standards for our products, systems and underlying infrastructure.

Gamma has been awarded Gold Partner status - the highest standard within Microsoft's widely-recognised partnership program with an additional Advanced Specialisation - Calling for Microsoft Teams, which demonstrates our commitment, expertise and proven customer success in this technology.



Microsoft  
Partner

Gold Communications

Gold Cloud Productivity

Gold Messaging

Gold Collaboration and Content

Gold Windows and Devices

Calling for Microsoft Teams Advanced Specialisation



Working smarter, together.

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[www.gamma.co.uk](http://www.gamma.co.uk)



We're a certified Carbon Neutral\* Company. This means you can demonstrate green credentials yourself. By working with us you have a solution that not only helps the environment but also enables you to become greener and conform to new Government environmental policies.