

A day in the life of a remote worker

Open your laptop, connect to Wifi. Your UC software opens on start-up, a chat message has come in from Dave overnight with feedback on a slide deck.

Quick check of your emails, open Powerpoint and update. One point is unclear, open chat and use the presence and location indicator to see that Dave is 'in a meeting' in London.

Jump into the monthly steering group session with your team, join Sue's room and take it in turns to share your screen to run through your progress to date.

Head to grab some lunch, pulling your call seamlessly from softphone to the mobile app. Update your presence to let your colleagues know you're away from your desk. A new call comes in, decide whether to conference in or transfer to Lee.

Back at your desk, a voicemail has come in while on another call, one of your customers is really happy with your support, play the message on your desktop then forward to your team.

After a quick check of your chat platform, you can see Dave is now available. Click to call him, clarify that point around your presentation before sending him the finalised file in your chat with him.

You have a project catch up with the development team. They're based remotely throughout Europe, so it's a video conference using the webcam on your laptop.

Time to gather feedback from a recent roundtable. Use the directory or dialpad to call out to the participants, with call recording and stats enabled so you can refer back later.

One of the participants has more to show you. You send her a link to your Collaborate room so she can access and screen share without downloading any software.

Open your own room in your UC platform, drag and drop a couple of your team members into it and have a quick message chat about tomorrow morning's meeting to line up who's presenting.

A UC solution can give you all of this from a single platform, transforming customer experience and team collaboration to #FeelConnected across any channel. Find out more here.