

Business Continuity App

iOS App User Guide

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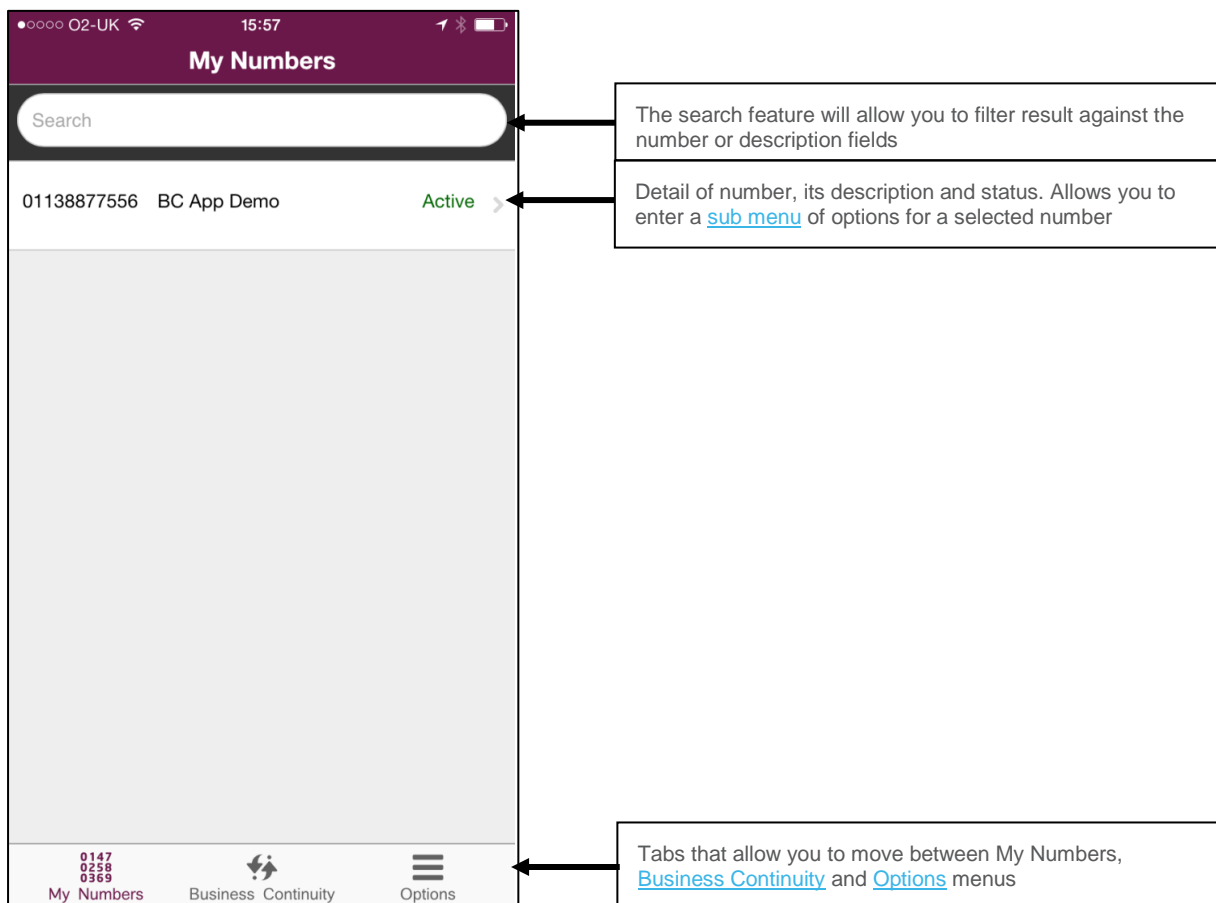
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Business Continuity App Overview – My Numbers Screen

The Business Continuity (BC) App. offers users an additional way to access a subset of Business Continuity functionality as subscribed at www.mybusinesscontinuity.co.uk.

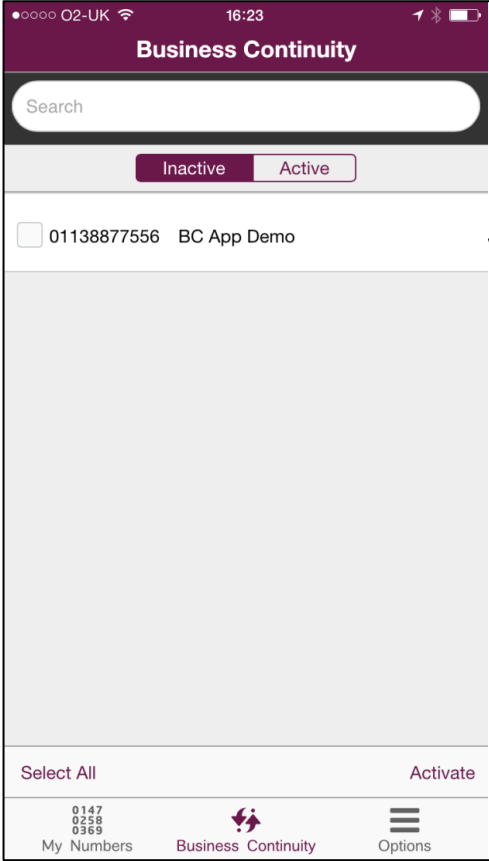
Upon successful login, users are greeted with:

- ◆ A list of Business Continuity numbers from their company account
- ◆ A Business Continuity tab to filter numbers that have an active or inactive validated BC call plan
- ◆ An options tab containing information about the App
- ◆ A help section
- ◆ The logout option.



Business Continuity App Overview – Business Continuity Screen

The Business Continuity screen on the App provides a user on the move with two click activation of predefined and validated BC plans created on the Business Continuity Portal. The screen displays them in two states, active or inactive, and allows for quick and simple activation or deactivation of the BC plan. Deactivation restores the previously active Stored Call Plan.



The screenshot shows the Business Continuity screen on a mobile device. At the top, there is a search bar and toggle buttons for 'Inactive' and 'Active'. Below this is a list of numbers with a checkbox for selection. At the bottom, there are 'Select All' and 'Activate' buttons, and a navigation bar with 'My Numbers', 'Business Continuity', and 'Options' tabs.

The search feature will allow you to filter results against the number or description fields

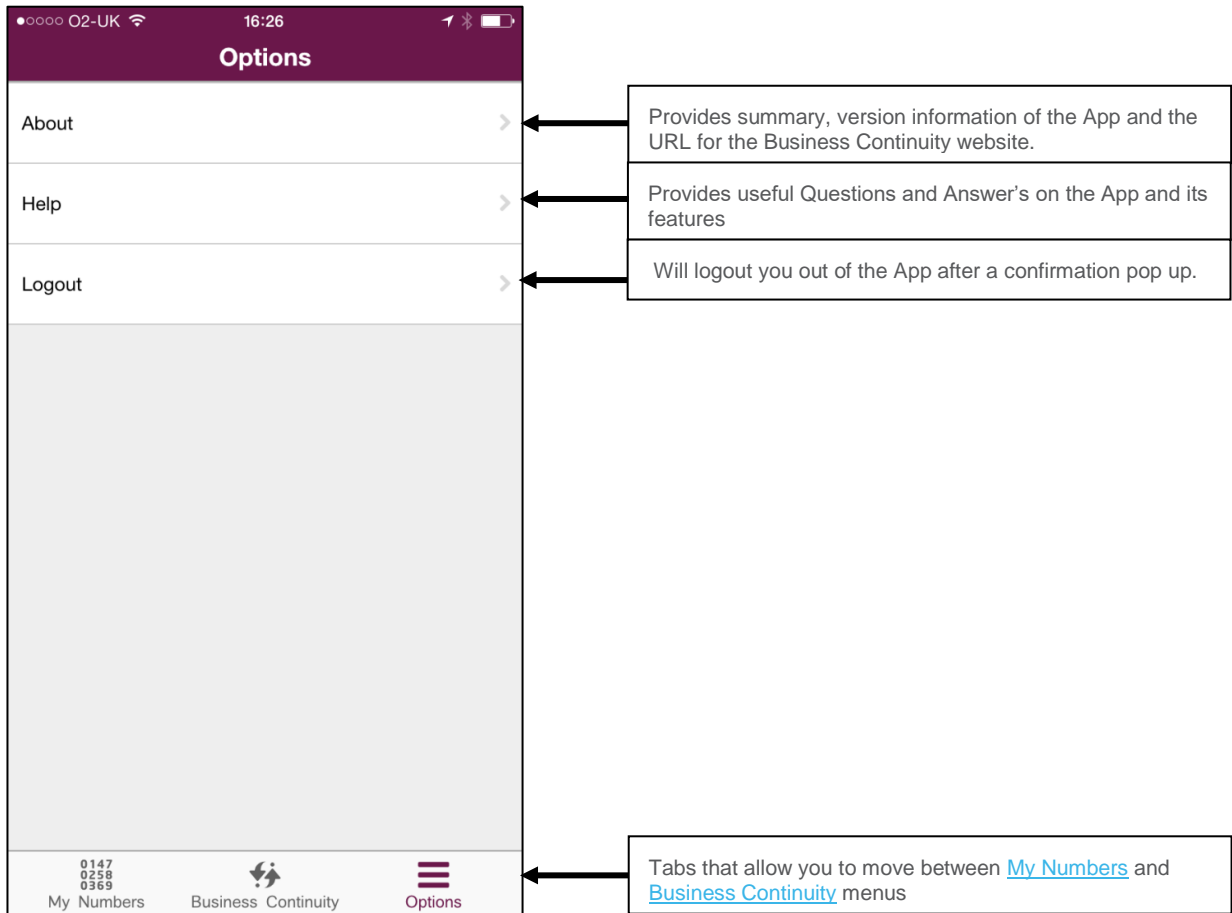
Toggle and filter between numbers that have Inactive or Active validated DR call plans.

Numbers that have validated and inactive BC plans will appear in a list here. Each number can be individually selected by use of the check box for immediate activation of its defined BC plan. The user defined description is also displayed. When toggled the numbers with Active plans will be displayed.

Select All option will tick all boxes within the list. Activate will activate any ticked numbers. The toggled option will Deactivate a checked numbers DR plan and return the number back to the last active Stored Call Plan.

Tabs that allow you to move between [My Numbers](#) and Business Continuity and [Options](#) menus

Business Continuity App Overview – Options Screen



My Number Sub Menu

The My Number sub menu gives the user access to a range of services that can be activated or viewed from a smart device whilst on the move.

Back button to previous menu and detail of the number being viewed. Access to the [Options](#) menu.

Information about the User defined description, most recent call plan used and the call plan status of the selected number

Shows the App call control options and which point my number option is active.

[Follow me](#) - Point your number to one or more destinations which will ring simultaneously when your number is called.

[Voicemail to Email](#) - Point your number to voicemail and receive the recorded message to a defined email address. Will be greyed out if not subscribed to.

[Stored Call Plans](#) - Point your number to an existing call plan previously created on the Business Continuity portal.

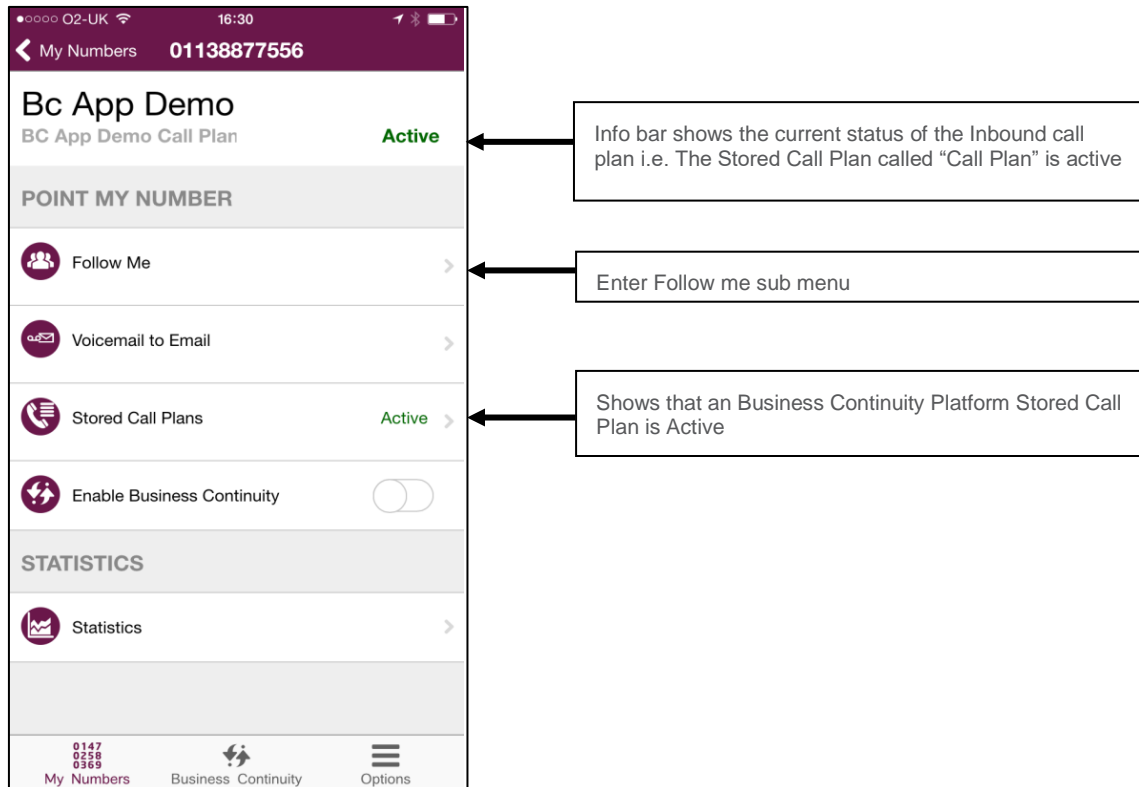
[Enable Business Continuity Slider](#) – One touch activation of your Business Continuity Portal defined BC plan. If no BC plan is set option will be greyed out

Access to the performance statistics associated to the number selected

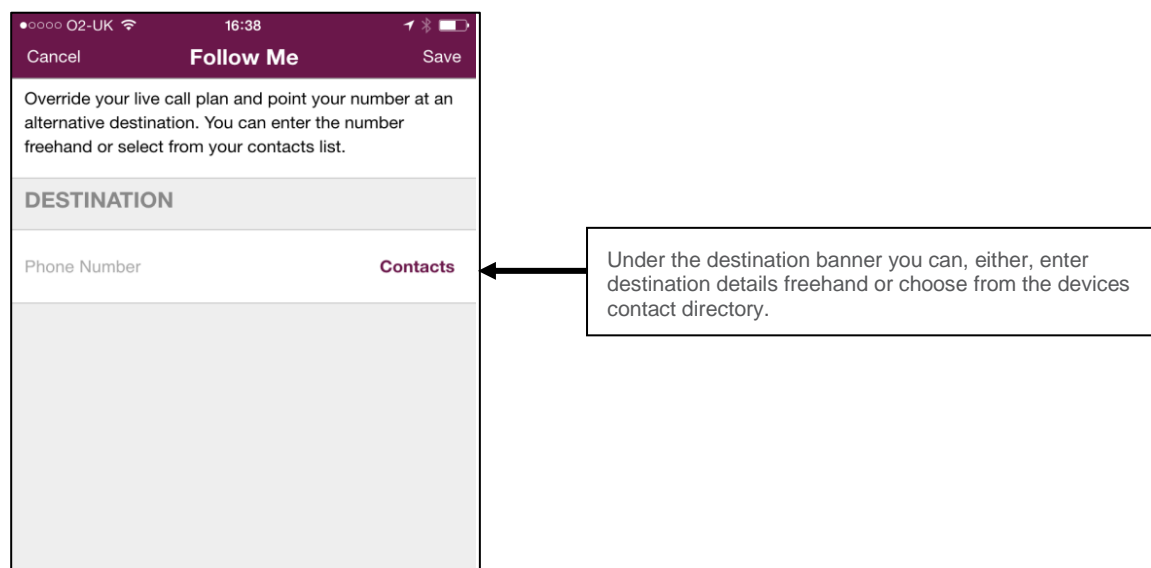
Tabs that allow you to move between [My Numbers](#) and [Business Continuity](#) menus

How to use the Follow Me Service

The Follow Me service is exclusive to the App and allows you to immediately point your number to an alternative destination. You can enter a number freehand or select from your contacts list.



You will now presented with the Follow Me menu screen



Click save to activate the plan.

Click save and when prompted click yes to confirm you wish to immediately activate the follow me plan

The freehand inputs or selected contact destinations will appear under the Follow Me Numbers banner.

The Follow Me plan will be immediately activated and the App will return you to the My Number menu.

Info bar now shows the current status of the Follow Me service as being active

Follow me status now active

Stored Call Plan is no longer active