



Outbound

# Voice Manager

Voice Manager offers:

- Total customer control of their voice requirements.
- One touch provisioning to deliver a real service.
- Traffic management to set spend thresholds.
- Controls to eliminate fraud.
- Billing and reporting by site, business unit or department.

## What is Voice Manager?

Businesses with diverse fixed voice requirements face challenges finding suppliers who can manage their networks intelligently, proactively and cost effectively. Gamma has developed an ability to provide this to our Channel Partners that puts the end user in control.

Voice Manager is a software tool that enables you to control your complex voice network giving you more functionality than anything else on the market, together with competitive rates and a high quality voice service.

Voice Manager lets you provide one-touch provisioning to deliver a real service.

## How does it work?

Voice Manager is a simple-to-use software tool that sits on a customer's desktop and connects directly to the Gamma Network feeding 'virtually live' information straight to them.





## Voice Manager

### Who do I sell it to?

Large businesses (not SME's) that have:

- 30+ sites or multi-tenanted environment.
- Head Office plus lots of small sites.
- Frequent moves, changes, new sites etc.
- Telecoms specialist employed and looking to add value by cutting costs and delivering a quick service.
- Lots of home workers.

### Benefits

- Reports can be run hourly, daily or weekly.
- Call data is available to reports within two hours of calls taking place.
- One touch provisioning to set up new sites quickly.
- A range of billing options, including daily CDR's, monthly bills, and top billing report to allow viewing of cost exposure and trends matched against the customer's cost centres.
- A competitive rate card to suit your traffic mix and site profiles.
- Traffic Management - email alerts to proactively manage your network and users and minimise "surprises".
- Productivity measurement tools to help customers monitor and manage personal and team performance.



**Clear. Creative. Communications.**

Kings House, Kings Road West, Newbury, RG14 5BY

Tel: 0333 240 3000 | Fax: 0333 240 3001 | Email: [marketing@gamma.co.uk](mailto:marketing@gamma.co.uk)

[www.gamma.co.uk](http://www.gamma.co.uk)