



Unlimited communications

Working as part of a team	Standard	Premium
<b>Three-Way Call</b> for convenient collaboration with colleagues	✓	✓
<b>Hunt Groups</b> for distributing and allocating calls across your team	✓	✓
<b>Call Transfer</b> to any internal or external number	✓	✓
Common or customisable settings for <b>Sites, Groups, Departments</b>	✓	✓
Hold a call and pick it up on another phone with <b>Call Park</b>	X	✓
Answer a group member's phone with <b>Call Pick Up</b>	X	✓
<b>Instant Group Call</b> enabling efficient collaboration	X	✓
Working efficiently		
<b>Last Number Redial</b> for convenient repeat dialling	✓	✓
Easily make a call with <b>Click to Dial</b> through the user interface	✓	✓
Assign calls to cost centres using <b>Account Codes</b>	X	✓
Use <b>Pre-set Availability Profiles</b> to manage incoming calls	X	✓
No more unwanted calls with <b>Anonymous Call Rejection</b> or <b>Selective Call Rejection</b>	X	✓
<b>Automatic Callback</b> so that you can stay productive	X	✓
Call your colleagues when they are free using <b>Busy Lamp Field</b>	X	✓
Activate all calls to voicemail using <b>Do Not Disturb</b>	X	✓
<b>1 or 2 digit Dialling and Programmable Keys</b> for your favourite numbers	X	✓
Improving your company image		
<b>Call Waiting</b> ensures you're ready to take your next call	✓	✓
Get your messages across with <b>Music on Hold</b>	X	✓
Avoid your calls being passed on and on with <b>Diversion Inhibitor</b>	X	✓
Provide callers with menu options for call routing using <b>Auto Attendant</b>	Optional	Optional
Mobile & flexible working		
Route calls to colleagues with <b>Call Forwarding</b>	✓	✓
<b>Home Worker</b> lets you take your profiles and settings to your home office	✓	✓
Play a <b>Voicemail</b> message from your desktop, save it or forward a copy to your entire team	✓	✓
Never miss a call with <b>One Number Anywhere and Sequential Ringing</b>	X	✓
Keep track of important calls with <b>Call Notify by Email</b>	X	✓
Use your number and preferences, on any enabled phone in your company, with <b>Hot-Desking</b>	X	✓
Use your number and profile on any phone, anywhere with <b>Call from Anywhere</b>	X	✓
Ensuring security / preventing fraud		
Allow only authorised phones with <b>Authentication</b>	✓	✓
Use <b>Call History</b> to view all calls made, received and missed	✓	✓
Track and or bar calls by others on your phone with <b>Unapproved Phone Use Check</b>	✓	✓
Allow access to phones using <b>Authorisation Codes</b>	X	✓
Use <b>Call Recording</b> for audit trails, compliance or training purposes	Optional	Optional

For full list of features consult your service provider